

# "M" is for May, Mothers, and Military

ELECTRICAL SERVICES \* SIGN INSTALLATIONS & REPAIRS \* LIGHTING MAINTENANCE

## NORTHSTAR ELECTRICAL SERVICES

PENNSYLVANIA \* NEW JERSEY \* DELAWARE

### ASK NORTHSTAR! FAQs

Our office is asked a lot of similar questions on a day-to-day basis. We love to help our customers and we want to give the most accurate information possible to each person. Some general questions we are commonly asked are going to be addressed within this article for you. If you have other questions, or would like some clarification, please give us a call. We are always happy to help!



This includes sections of PA, NJ, and DE. If you have a location that you think we might cover, just ask!

**Q.** How high is your bucket truck?

**A.** Our standard bucket truck is 35', however, we also have a 55' lift available. Our 55' lift will require two technicians to operate for safety. Any work order request that involves parking lot lighting or wall packs will require us to take a bucket truck for assessment.

**Q.** Can you provide permit procurement?

**A.** Yes! We can file for permits regarding building/zoning and electrical work. We will only pull permits for projects we are awarded.

**Q.** How long to schedule a service call?

**A.** Our typical turn around time for scheduling is 24 to 72

**Q.** What is your service range?

**A.** We usually cover a 50 mile radius from our office location zip code of 19403.

hours. We work to give every call the attention needed. The routes arranged allow each technician to contact every customer while still servicing as many as possible. Creating scheduled routes is dependent upon the type of call received and the length of time each call is expected to take.

**Q.** Are those dogs I hear in the background?

**A.** Yes! We have company mascots here at the office. Bill's Poodles, Sonny and Fredo, and the Chihuahua, Carlos, come to the office almost daily. Pet therapy is a real thing, and it's just a bonus to have happy, fuzzy friends in the office!



### FREE DINNER

**Respond to this email** and we will enter you in our drawing for a \$50 gift card to your choice of restaurants or gift cards\*. Good luck!

**Congratulations to April's Winner:**

**Sue Oakley**

NG&G Facility Services

Respond by May 13th to be entered in the drawing.

\* gift cards listed at bottom left

### WIN \$100

#### American Express Gift Card!

**Give us a review on MerchantCircle.com and we will enter you in our drawing for a \$100 American Express gift card!**

**Any review on MerchantCircle.com will qualify you. Let us know you reviewed us, the name used and date submitted.**

**You can easily link to the review page [here](#).**

**We appreciate our customers and we want to know how we can improve our services. Please let us know.**

#### Nicole Rivera

is the Winner from April's AMEX gift card drawing!

### May Celebrations!

Liz's Birthday  
Happy Birthday Liz!

National Teacher  
Appreciation Day—  
May 3rd

Cinco De Mayo—  
May 5th

Kentucky Derby—  
May 7th

Mother's Day—  
May 8th

Armed Forces Day—  
May 21st

Memorial Day—  
May 30th

### FRIENDS & FAMILY EMPLOYMENT REFERRALS

Whether you know someone that is just starting out or is a seasoned electrician or HVAC tech, we would love the opportunity to have a friend or family member from any of our trusted partners contact us about growing with our company.

Call us or email us at [service@northstarelectrical.com](mailto:service@northstarelectrical.com) with any questions. We might have a placement for someone you care about!

### PROTECT YOUR EARS - PLUGS & EARMUFFS

Noise or sound is measured in decibels or dBA. A reference is 0 dBA represents the softest sound a person can hear without aid. 180 dBA equals a rocket launching.

Do you know how much noise you are exposed to on a daily basis in your work environment? In a large office setting you are exposed to around 50 dBA. If you work in construction you are receiving approximately 120 dBA which is 2.5 times more due to some of the equipment and machinery that is used.

According to the National Institute for Occupational Safety and Health, the maximum exposure time at 85 dBA is eight hours. At 110 dBA, the maximum exposure time is one minute and 29 seconds.

Hearing loss is typical as we grow older. In fact, as soon as we reach puberty we start to lose a certain range of hearing just from the development of our ear structure and growth.

Ear protection, like ear plugs or earmuffs, is very important if you are expecting to be somewhere with loud noises. If you are listening to music be sure to keep it at a level low enough to hear it but not so high to cause damage. If you are concerned about outside noise ruining your music experience, consider noise cancelling headphones.



\* PF Chang's, Maggiano's, Chili's, Cheesecake Factory, The Capital Grille, Legal Seafood, Season's 52, California Pizza Kitchen, Ruth Chris Steakhouse, Flemings Prime Steakhouse, Home Depot, Barnes & Noble, Nike, Zappos.